

**Message from Shannon Woloszynowski**  
*Executive Director*



This year we have seen tremendous growth in both the volume of need in our community and the services we have been able to provide. The greater Williamsburg area has staggering statistics that demonstrate the precariousness of family stability in our area.

As you can see in the following pages, our services are a direct response to the material needs of our neighbors. In particular, Mercy Housing initiatives and our Food Security programs make a huge impact.

You may notice the high total number of people served through our Outreach Office for services like homelessness prevention (evictions), medical co-pays, and bill assistance services. This reflects needs that cannot always be planned for, and are often met through your generosity and in

partnership with other organizations in the community.

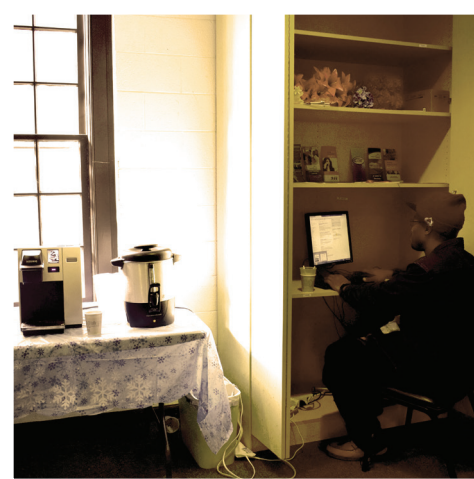
For this reason, we truly do consider ourselves leaders against poverty in the greater Williamsburg area--not just in dollars given, but in resources provided for stabilizing our neighbors in need.

Thank you for your participation as we "Be Mercy" to Williamsburg.

**Lives Changed**

"I want you to know how grateful I am to you. I want to also say, "Thank you." I'm manager now where I work, and I do very well. I have sole custody of my youngest daughter. I drive and have my own apartment. I do so because of you. Your help and guidance. Your faith and belief in me through my darkest days."

Sean\*, Mercy Housing client



"This is a great organization... it helped my family when I had no where else to turn."

Jim, Outreach Office client

"I had been living without heat, without medication. I came to House of Mercy broken, ready to give up on life, just released from jail. I came into the door and was welcomed with loving arms and loving heart... I felt a new beginning in my life once again."

Sam\*, New Journey Re-entry Services client



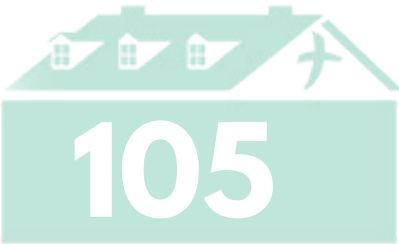
# Be Mercy

## 2017-2018 Annual Report



Williamsburg  
**HOUSE OF MERCY**

# How We Served



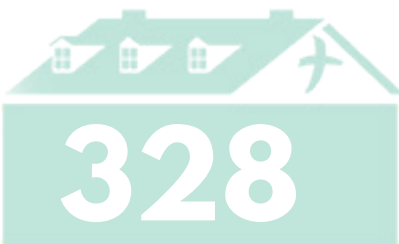
INDIVIDUALS  
REHOUSED FROM  
HOMELESSNESS BY  
MERCY HOUSING



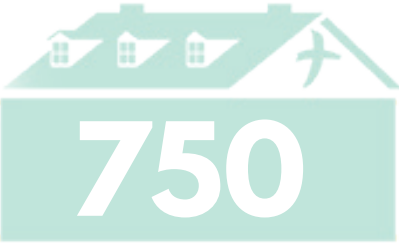
MEALS AROUND  
OUR TABLES



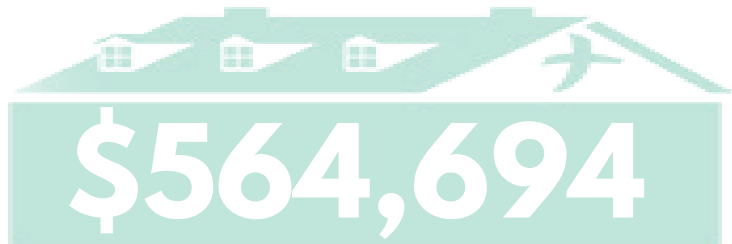
NIGHTS OF  
EMERGENCY  
SHELTER



UNIQUE GUESTS  
AT THE HARBOR  
HOMELESS DAY  
SHELTER



AVERAGE NUMBER  
OF INDIVIDUALS  
SERVED EACH  
MONTH AT MOBILE  
FOOD PANTRY



TOTAL CONTRIBUTIONS AND GRANTS



TOTAL HOURS  
OF SERVICE BY  
OUR COMMUNITY  
VOLUNTEERS FROM  
JULY 2017 TO  
DECEMBER 2017



HOUSEHOLDS  
PROVIDED  
WITH EVICTION  
ASSISTANCE  
TO PREVENT  
HOMELESSNESS



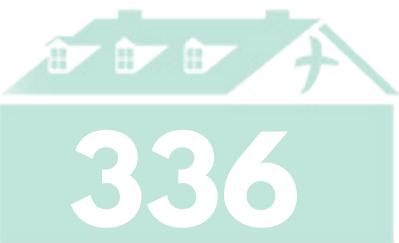
PERCENTAGE OF  
FUNDS TO  
DIRECT SERVICES



OTHER CLIENTS  
SERVED BY THE  
OUTREACH OFFICE



CHILDREN  
PROVIDED WITH  
DIAPERS\*



CHILDREN AND  
ADULTS CLOTHED\*

\*Does not include numbers of infants and mothers served through Hope Pregnancy Center